

Ben J. Colborn

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- Objective** A position as a technical writer for a leading technology company.
- Qualifications** Educational background and 10 years of work experience in both computer science and formal writing, including advanced grammar and computer networking.
- Proven results in high-pressure, time-critical corporate environments with diverse and distributed work groups.
- Strong organizational and communication skills.
- Experience**
- San José State University**, San José, California (Fall 2006, Spring 2007)
Lecturer, Department of Linguistics and Language Development
- Taught LLD 100WB (Writing Workshop for Business Majors, new Spring 2007) and LLD 002 (Academic English II, a freshman academic writing class).
 - Students were native speakers of English or non-native speakers of English.
- Studies in American Language**, San José, California (Fall 2006, Spring 2007)
Instructor, Academic and TOEFL Preparation program
- Taught high-level and intermediate-level grammar and current events/reading/vocabulary classes.
 - Students were international students, primarily from East Asia.
- Institute of Reading Development**, Novato, California (Summer 2006)
Reading Teacher
- Taught age-appropriate phonics, vocabulary analysis, comprehension, and speed reading skills in a summer enrichment reading program.
 - Students ranged in age from preschool to adult.
- San José State University**, San José, California (Fall 2004, Spring 2005, Spring 2006)
Reading/Writing Tutor, Language Development Center
- Tutored undergraduate students in academic reading and writing skills, both one-to-one and in small groups.
 - Students were native speakers of English or non-native speakers of English.
 - Developed curriculum and tutor-training materials.
- San José State University**, San José, California (Fall 2005)
Teaching Associate, Department of Linguistics and Language Development
- Taught LLD 99 (Grammar for Writers, an academic writing class).
 - Students were primarily non-native speakers of English.
- Sun Microsystems, Inc.**, Santa Clara, California (November 1999-August 2004)
IR Web Technologist, Middleware and Integration, IT Operations
- Provided operating system and application support for Solaris web/application, FTP, mail, and DNS servers in a 24x7, mission-critical, secure environment.

- Experience (Cont.)
- Configured and deployed development, test, and production intranet and Internet servers, including operating system and application performance tuning.
 - Acted as technical adviser for divisional security compliance team.
 - Wrote Perl/ shell scripts for server monitoring and automation of routine tasks.
 - Planned for and attended to server and network capacity, performance, availability, and security issues.

Sun Microsystems, Inc., Sunnyvale, California (June 1998-November 1999)

IR Systems Technologist, IT Operations

- Provided operating system, hardware, and network support of Solaris desktop systems and servers.
- Users were the Sun Microelectronics executive staff and engineers.

University of Idaho, Moscow, Idaho (August 1994-May 1995, August 1996-May 1998)

System Administrator/Lab Manager, Software Engineering Test Lab

- Provided operating system, hardware, and application support for lab systems.
- Edited technical publications and M.S. Theses.

Writing Tutor, Department of English

- Tutored undergraduate students in academic writing skills.
- Students were native or non-native speakers of English.

Education **San José State University**, San José, California

Master of Arts in Teaching English to Speakers of Other Languages (May 2006)

- Cumulative GPA: 3.97.
- Recipient of Philip Cook Outstanding Student Award and Department Service Award.

University of Idaho, Moscow, Idaho

Bachelor of Arts in English (May 1998)

Minors in Computer Science and German

- Cumulative GPA: 3.7.
- Recipient of Honors Program Certificate, Outstanding Senior Award, and Banks award for academic writing.
- Member of Phi Beta Kappa, Sigma Tau Delta, and Golden Key honor societies.

Katholische Universität Eichstätt, Eichstätt, Germany (October 1995-August 1996)

Participant in International Student Exchange Program (via University of Idaho)

- Major: German language and literature.
- Other subjects: linguistics, philosophy, Italian.